



**2019 Preauthorization Statistics for Texas Plans
with Utilization Management under Hines & Associates**

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Physician, Ophthalmology	1	0	N/A	N/A
Physician, Surgery/Surgical Critical Care	1	0	N/A	N/A
Physician, Dermatology	1	0	N/A	N/A
Physician, Internal Medicine	1	0	N/A	N/A
Physician, Internal Medicine Gastroenterology	1	0	N/A	N/A
Physician, Pediatrics Adolescent Medicine	1	0	N/A	N/A
Physician, Psychiatry & Neurology Psychiatry	2	0	N/A	N/A
Hospital, Obstetrical Care	1	0	N/A	N/A

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Inpatient Surgery	1	0
Medical Inpatient	1	0
Mental Health Inpatient	2	0
Neonate Inpatient	1	0
Obstetrical Care	1	0
Outpatient Surgery	3	0