



TRAVEL OVERRIDE FAQS

Managing your health care needs, including maintaining your medication regimen, during travel can be stressful. Here's how to ensure you have the medications you need while traveling.

Q What is a travel override?

A A travel override, also known as a prescription override for travel, is a request to fill a prescription prior to your next eligible fill date, or to receive a supply greater than your plan's limit, due to upcoming international travel.

Q Who is eligible for a travel override?

A Members traveling outside the country, who have an active student health insurance plan during the months of travel, are eligible for a travel override.

Q When should I request a travel override?

A Requests should be submitted 5-10 days prior to your expected travel date.

An override may not be necessary as prescriptions can generally be refilled after 75% has been used, with some exceptions. Contact your pharmacy to find out when your prescription is eligible for a refill.

Q What information do I need to request a travel override?

A Travel dates and destination
Medication name(s) and dosage
The quantity and days' supply needed

Q How much medication can I request?

A You are allowed the amount of medication needed for each day of travel. The supply can only be provided during the period when your coverage is active.

Q What if I am traveling within the United States?

A Members traveling within the U.S. are not eligible for a travel override. Contact your pharmacy to have your prescription transferred to an in-network pharmacy in the area you will be traveling.

Controlled substances are eligible for travel overrides within the United States. State specific limitations will apply.

Who should I contact for a travel override?

Please contact **Wellfleet Rx** at **877-640-7940** to request a travel override.