

2021 Preauthorization Statistics for Texas Plans

with Kroger Prescription Plans (Wellfleet Rx)

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Appeals Overturned	Denials Overturned by Independent Review Organization (IRO)
ADVANCED PRACTICE NURSE	1	0	0	0
ANESTHESIOLOGY	1	0	0	0
DERMATOLOGY	7	1	1	0
EMERGENCY MEDICINE	1	0	0	0
ENDOCRINOLOGY, DIABETES, & METABOLISM	4	1	1	0
FAMILY PRACTICE	3	1	0	0
GASTROENTEROLOGY	3	1	0	0
GENERAL PRACTICE	2	0	0	0
INFECTIOUS DISEASES	1	0	0	0
INTERNAL MEDICINE	3	4	0	0
NEUROLOGY	9	1	0	0
NURSE PRACTITIONER	10	3	0	0
OCCUPATIONAL MEDICINE	2	0	0	0
OPTOMETRIST	1	0	0	0
PHYSICIAN ASSISTANT	19	1	0	0
PSYCHIATRY	3	4	0	0
RHEUMATOLOGY	1	0	0	0

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Indication Type	Approvals	Denials
ASTHMA AND COPD	7	5
BEHAVIORAL HEALTH – ANTIDEPRESSANT	4	0
BEHAVIORAL HEALTH - OTHER	8	5
DERMATOLOGY - ACNE	0	1
DERMATOLOGY - PSORIASIS/ECZEMA	4	0
DIABETES	14	2
EYE - GENERAL DISORDERS	1	0
IMMUNIZATION	3	0
INFLAMMATORY DISEASE	6	0
LOWER GASTROINTESTINAL DISORDERS - BOWEL INFLAMMAT	0	1
NEOPLASTIC DISEASE	7	0
NEUROLOGICAL DISEASE-MISCELLANEOUS	1	0
OTHER DRUGS	2	1
PAIN MANAGEMENT - ANALGESICS	13	3



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ADVANCED PRACTICE NURSE	1	2	0	0
ALLERGY & IMMUNOLOGY	0	1	0	0
ANESTHESIOLOGY	1	0	0	0
DERMATOLOGY	12	13	0	0
DERMATOPATHOLOGY	0	1	0	0
EMERGENCY MEDICINE	2	0	0	0
ENDOCRINOLOGY, DIABETES, & METABOLISM	1	2	0	0
FAMILY PRACTICE	11	7	0	0
GASTROENTEROLOGY	6	3	0	0
GENERAL PRACTICE	0	1	1	0
INTERNAL MEDICINE	6	4	0	0
NEUROLOGY	8	2	0	0
NURSE PRACTITIONER	4	7	0	0
OBSTETRICS & GYNECOLOGY	1	0	0	0
OPHTHALMOLOGY	0	1	1	0
OPTOMETRIST	1	3	0	0
PHYSICIAN ASSISTANT	9	7	0	1
PSYCHIATRY	11	3	0	0
PSYCHIATRY, CHILD &				
ADOLESCENT	0	1	0	0
RHEUMATOLOGY	0	1	0	0
NO SPECIALTY INDICATED	3	0	0	0



Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Indication Type	Approvals	Denials
ANTI-OBESITY AGENTS	0	1
ASTHMA AND COPD	4	3
BEHAVIORAL HEALTH – ANTIDEPRESSANT	3	5
BEHAVIORAL HEALTH - OTHER	21	6
CARDIOVASCULAR DISEASE - LIPID IRREGULARITY	1	2
DERMATOLOGY - ACNE	11	8
DERMATOLOGY – ANTI-INFECTIVE	0	1
DERMATOLOGY – MISCELLANEOUS	0	1
DERMATOLOGY - PSORIASIS/ECZEMA	1	4
DIABETES	9	6
ENDOCRINE DISORDER - OTHER	1	0
EYE - GENERAL DISORDERS	1	4
HORMONAL DEFICIENCY	0	1
INFECTIOUS DISEASE-BACTERIAL	0	1
INFECTIOUS DISEASE-MISCELLANEOUS	0	2
INFLAMMATORY DISEASE	9	5
LOWER GASTROINTESTINAL DISORDERS - BOWEL INFLAMMAT	2	0
MISCELLANEOUS AGENTS	0	2
NEUROLOGICAL DISEASE-MISCELLANEOUS	3	2
PAIN MANAGEMENT - ANALGESICS	11	5



2019 Preauthorization Statistics for Texas Plans

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Provider Type and Specialty	Approvals	Denials	Appeals Overturned	Denials Overturned by Independent Review Organization (IRO)
ALLERGY & IMMUNOLOGY	2	0	0	0
DERMATOLOGY	7	6	0	0
GENERAL PRACTICE	1	0	0	0
INTERNAL MEDICINE	10	6	0	0
NURSE PRACTITIONER	1	0	0	0
OBSTETRICS & GYNECOLOGY	1	3	0	0
OPHTHALMOLOGY	1	0	0	0
OPTOMETRIST	1	4	0	0
OTOLARYNGOLOGY	0	1	0	0
PEDIATRICS	1	0	0	0
PHYSICIAN ASSISTANT	2	2	0	0
NO SPECIALTY INDICATED	27	10	0	0

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Indication Type	Approvals	Denials
ALLERGY	2	0
ASTHMA AND COPD	4	3
BEHAVIORAL HEALTH - OTHER	17	6
CARDIOVASCULAR DISEASE - HYPERTENSION	1	1
CARDIOVASCULAR DISEASE - LIPID IRREGULARITY	1	0
CONTRACEPTION/OXYTOCICS	3	4
DERMATOLOGY - ACNE	2	3
DERMATOLOGY - PSORIASIS/ECZEMA	0	1
DIABETES	4	2
ENDOCRINE DISORDER - FERTILITY	0	2
EYE - GENERAL DISORDERS	3	4
HORMONAL DEFICIENCY	1	0
INFECTIOUS DISEASE - MISCELLANEOUS	1	1
INFLAMMATORY DISEASE	10	1
LOWER GASTROINTESTINAL DISORDERS - BOWEL INFLAMMAT	0	1
PAIN MANAGEMENT - ANALGESICS	3	2
PARKINSONS DISEASE	0	1
SEIZURE DISORDER	1	0
UPPER GASTROINTESTINAL DISORDERS - ULCER DISEASE	1	0