



**Health Care Acquired
Conditions/Other Provider
Preventable Conditions**

PAYMENT GUIDELINE

Guideline No: GL-018

**Payment Guideline: Health Care Acquired Conditions/Other
Provider Preventable Conditions**

Read First

**IMPORTANT INFORMATION CONCERNING
WELLFLEET PAYMENT GUIDELINES**

This Payment Guideline serves as notice to health care providers of Wellfleet's payment practices. Health providers are advised to consult their own network provider agreement to determine specific payment policies.

Wellfleet may use reasonable discretion in applying these Payment Guidelines to health care services provided to its enrollees. This Payment Guideline does not address all the issues related to reimbursement for health care services. Other factors impacting reimbursement may supplement, modify or, in some cases, supersede this Payment Guideline. These factors may include, but are not limited to, other Payment Guidelines, legislative mandates, the type of provider arrangement and the terms of that agreement, and/or the member's benefit coverage document.

Wellfleet may modify this Payment Guideline at any time to comply with changes in national standards, changes in best practices, or other factors that may impact this payment Guideline. Should this Payment Guideline be revised, Wellfleet shall publish a new version of this Payment Guideline. Wellfleet encourages providers to keep current with any CPT or HCPCS updates as well as industry standards related to the services described in this Payment Guideline.

Providers are responsible for submission of accurate claims. Wellfleet reserves the right to request supporting documentation for claims submitted, including provider records.



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Applicable Plans

- ☒ Student Health Insurance (for policies issued or renewing after May 2019)
 - ☒ Fully Insured
 - ☐ Excluding policies issued in the following states:
N/A
 - ☐ Excluding Wellfleet Global
 - ☒ Self-Funded
 - ☐ Excluding policies issued by the following schools: N/A
- ☒ Student Sports
 - ☒ Fully Insured; for policies issued by the following carriers:
 - ☒ AIG
 - ☒ Wellfleet Insurance Company/Wellfleet New York Insurance
 - ☒ Self-Funded
 - ☐ Excluding policies issued by the following schools: N/A
- ☒ Fully Insured Student Accident; for policies issued by the following carriers:
 - ☒ AIG
 - ☒ Wellfleet Insurance Company/Wellfleet New York Insurance

Purpose

To define Wellfleet's payment policy for health care acquired conditions

Scope

This policy applies to all health care claims

Definitions

- "Other Provider Preventable Condition" (OPPC)/Never Event: A serious and costly error in the provision of health care services that should never happen.
- "Hospital Acquired Condition" (HAC)/ "Health Care Acquired Condition" (HCAC): A condition that is not present on admission for a hospital event and is reasonably preventable through appropriate evidence-based protocols.



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- “Provider Preventable Condition” (PPC): All HCACs and OPPCs
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Guidelines

1. Present on Admission (POA)

The POA indicator is required on all inpatient claims. All facilities are required to use the appropriate POA indicators unless a particular state has requested and received an exception to exclude certain types of facilities.

POA Indicator	Description	Payment
Y	Diagnosis was present at time of inpatient admission.	Payment made for condition
N	Diagnosis was NOT present at time of inpatient admission.	NO Payment made for condition
U	Documentation is insufficient to determine if condition was present at the time of inpatient admission.	NO Payment made for condition
W	Clinically undetermined. The provider is unable to clinically determine whether the condition was present at the time of inpatient admission.	Payment made for condition

2. If there is a reasonable question as to whether a specific condition was present on admission or hospital acquired, Wellfleet reserves the right to request medical records for review prior to payment.
3. A provider is not to balance bill the member for services that are healthcare acquired conditions where Wellfleet notes no payment.
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References

1. Eliminating serious, preventable, and costly medical errors–never events. May 18, 2006. CMS. Baltimore, MD
<https://www.cms.gov/newsroom/fact-sheets/eliminating-serious-preventable-and-costly-medical-errors-never-events>
2. CMS proposes additions to list of hospital acquired conditions for fiscal year 2009. April 14, 2008. CMS. Baltimore, MD
<https://www.cms.gov/newsroom/fact-sheets/cms-proposes-additions-list-hospital-acquired-conditions-fiscal-year-2009>
3. Healy, D. & Cromwell, J. Hospital-acquired conditions–present on admission: examination of spillover effects and unintended consequences. September 2012. CMS. Baltimore, MD
<https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/HospitalAcqCond/Downloads/HAC-SpilloverEffects.pdf>
4. <https://www.cms.gov/medicare/payment/fee-for-service-providers/hospital-aquired-conditions-hac>
5. [CMS HealthCare Acquired Coding](#)
6. [CMS Present on Admission Exempt Code List](#)

Change History

Version	Effective Date	Next Review Date
1.0	5/1/2020	5/1/2021
2.0	5/1/2021	5/1/2022
2.1	10/1/2021	10/1/2022
3.0	10/1/2022	10/1/2023
4.0	1/12/2024	10/1/2024
5.0	1/15/2025	10/15/2025
6.0	11/1/2025	10/1/2026