



**2020 Preauthorization Statistics for Texas Plans  
with Utilization Management under Hines & Associates**

**Preauthorization Statistics by Provider Type and Specialty**

<b>Provider Type and Specialty</b>	<b>Approvals</b>	<b>Denials</b>	<b>Denials Overturned on Internal Appeal</b>	<b>Denials Overturned by an Independent Review Organization (IRO)</b>
Physician, Psychiatry & Neurology Psychiatry	0	1	N/A	N/A
Physician, Obstetrics & Gynecology	1	0	N/A	N/A
Physician, Neuropsychology Psychiatry & Neurology Clinical Neurophysiology	0	1	N/A	N/A
Physician, Orthopedic Surgery Hand Surgery	1	0	N/A	N/A
Physician, General Surgery	1	0	N/A	N/A
Physician, Obstetrics & Gynecologic Oncology	1	0	N/A	N/A

**Total Annual Preauthorization Requests, Approvals, and Denials by Service Type**

<b>Service Type</b>	<b>Approvals</b>	<b>Denials</b>
Mental Health Inpatient	0	2
Outpatient Surgery	1	0
Outpatient Procedure	1	0
Inpatient Surgery, Medical	2	0