



2020 Preauthorization Statistics for Texas Plans with Utilization Management under Cigna

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Cardiologist	9	0	0	0
Dermatology	2	2	0	0
Emergency Medicine	3	0	0	0
Emergency Medicine-Pediatric	1	0	0	0
Endocrinology	0	2	0	0
Family Medicine	12	7	0	0
Gastroenterology	5	3	0	0
Hematology	5	3	0	0
Imaging	0	1	0	0
Internal Medicine	4	3	0	0
Neurology	6	6	0	0
Neurosurgery	1	0	0	0
Nurse Practitioner	0	1	0	0
Oncology	4	1	0	0
Ophthalmology	4	0	0	0
Orthopedic Surgery	18	6	0	0
Otolaryngology (ENT)	8	2	0	0
Outpatient Clinic	2	2	0	0
Pain Management	8	7	0	0
Physical Medicine	1	0	0	0
Physical Medicine & Rehabilitation	2	4	0	0
Physician	21	10	0	0
Preventive Medicine	1	0	0	0
Pulmonary Diseases	1	0	0	0
Radiology – Diagnostic	0	1	0	0
Rehab Provider	0	4	0	0
Respiratory Therapy	3	3	0	0
Sports Medicine	1	0	0	0
Surgery, General	0	1	0	0
Surgery, Orthopedic	14	2	0	0
Urology	2	0	0	0



Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Outpatient: Procedure: Imaging	73	34
Outpatient: Procedure: Misc	1	1
Outpatient: Procedure: Pain Management	8	6
Outpatient: Procedure: Sleep Study	8	6
Outpatient: Procedure: Stress Test	7	0
Outpatient: Procedure: Supplies	6	3
Outpatient: Procedure: Surgery	16	5