



**2021 Preauthorization Statistics for Texas Plans
with Utilization Management under Hines & Associates**

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Clinic/Center Radiology	1	0	N/A	N/A
Family Medicine	1	0	N/A	N/A
General Acute Care Hospital	7	1*	N/A	N/A
Medical Center	1	0	N/A	N/A
Medical Doctor	1	0	N/A	N/A
Podiatrist	1	0	N/A	N/A
Radiology Diagnostic Radiology	7	0	N/A	N/A

*Partial Denial

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Outpatient Diagnostic: MRI / MRA	14	0
Outpatient Services: Physical Therapy	1	*1
Outpatient Surgery	1	0
Outpatient Miscellaneous	1	0
Inpatient Surgery	1	0
Inpatient Stay: Medical	1	0