



WELLFLEET

2022 Preauthorization Statistics for Texas Plans with Utilization Management under Hines & Associates

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
DME & Medical Supplies	0	1	0	0
Family Medicine	4	0	0	0
Family Medicine – Sports Medicine	1	0	0	0
Hematology & Oncology	1	1	0	0
Nurse Practitioner	1	1	0	0
Orthopedic Surgery	3	0	0	0
Orthopedic Surgery – Sports Medicine	10	0	0	0
Otolaryngology & FACS	4	0	0	0
Pulmonary Disease	1	1	0	0
Radiology – Vascular and Interventional Radiology	2	0	0	0
Urology	3	0	0	0

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Outpatient Procedure: Knee Arthroscopy/Surgery	2	0
Outpatient Procedure: Circumcision	1	0
Outpatient Procedure: CT Maxillofacial w/o dye	1	0
Outpatient Procedure: CT Thorax w/o dye	1	1
Outpatient Procedure: CT Lower Extremity w/o dye	1	0
Outpatient Procedure: CT Abdomen & Pelvis with and w/o dye	1	0
Outpatient Procedure: CT Abdomen and Pelvis w/o contrast	1	0
Outpatient Procedure: CT Angio Abdominal Arteries	1	0
Outpatient Procedure: MRI Neck & Spine w/o dye	1	0
Outpatient Procedure: MRI Lumbar Spine w/o dye	2	0
Outpatient Procedure: MRI Angio Pelvis with and w/o dye	1	0
Outpatient Procedure: MRI Lower Extremity w/o dye	6	0
Outpatient Procedure: MRI Joint of Lower Extremity w/o dye	6	0
3D Interpretation and Reporting of Imaging Studies	1	0
Therapeutic Exercises	1	0
Bone Growth Stimulator	0	1
Polysom	2	0
Outpatient Procedure: Injection Ferumoxytol	1	0



**2021 Preauthorization Statistics for Texas Plans
with Utilization Management under Hines & Associates**

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Clinic/Center Radiology	1	0	N/A	N/A
Family Medicine	1	0	N/A	N/A
General Acute Care Hospital	7	1*	N/A	N/A
Medical Center	1	0	N/A	N/A
Medical Doctor	1	0	N/A	N/A
Podiatrist	1	0	N/A	N/A
Radiology Diagnostic Radiology	7	0	N/A	N/A

*Partial Denial

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Outpatient Diagnostic: MRI / MRA	14	0
Outpatient Services: Physical Therapy	1	*1
Outpatient Surgery	1	0
Outpatient Miscellaneous	1	0
Inpatient Surgery	1	0
Inpatient Stay: Medical	1	0



**2020 Preauthorization Statistics for Texas Plans
with Utilization Management under Hines & Associates**

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Physician, Psychiatry & Neurology Psychiatry	0	1	N/A	N/A
Physician, Obstetrics & Gynecology	1	0	N/A	N/A
Physician, Neuropsychology Psychiatry & Neurology Clinical Neurophysiology	0	1	N/A	N/A
Physician, Orthopedic Surgery Hand Surgery	1	0	N/A	N/A
Physician, General Surgery	1	0	N/A	N/A
Physician, Obstetrics & Gynecologic Oncology	1	0	N/A	N/A

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Mental Health Inpatient	0	2
Outpatient Surgery	1	0
Outpatient Procedure	1	0
Inpatient Surgery, Medical	2	0



**2019 Preauthorization Statistics for Texas Plans
with Utilization Management under Hines & Associates**

Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Physician, Ophthalmology	1	0	N/A	N/A
Physician, Surgery/Surgical Critical Care	1	0	N/A	N/A
Physician, Dermatology	1	0	N/A	N/A
Physician, Internal Medicine	1	0	N/A	N/A
Physician, Internal Medicine Gastroenterology	1	0	N/A	N/A
Physician, Pediatrics Adolescent Medicine	1	0	N/A	N/A
Physician, Psychiatry & Neurology Psychiatry	2	0	N/A	N/A
Hospital, Obstetrical Care	1	0	N/A	N/A

Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Inpatient Surgery	1	0
Medical Inpatient	1	0
Mental Health Inpatient	2	0
Neonate Inpatient	1	0
Obstetrical Care	1	0
Outpatient Surgery	3	0