



## 2022 Preauthorization Statistics for Texas Plans with Utilization Management under Cigna

### Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Cardiology	7	1	0	0
Emergency Medicine	2	0	0	0
Endocrinology and Metabolism	3	0	0	0
Family Medicine	5	3	0	0
Hematology	0	2	0	0
Infectious Disease	1	0	0	0
Internal Medicine	28	2	1	0
Other	18	0	0	0
Neuroradiology	3	0	0	0
Nurse Practitioner	10	0	0	0
Obstetrics/Gynecology	1	1	0	0
Ophthalmology	7	2	0	0
Otolaryngology	3	3	0	0
Pain Management	3	0	0	0
Pediatrics	3	0	0	0
Pediatric Endocrinology	1	0	0	0
Physical Medicine	4	2	0	0
Rheumatology	1	0	0	0
Radiology	107	42	0	0
Surgery, General	4	1	0	0
Surgery, Head and Neck	2	0	0	0
Surgery, Neurological	1	2	1	0
Surgery, Orthopedic	1	3	1	0
Vascular & Interventional Radiology	1	0	0	0

### Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

Service Type	Approvals	Denials
Inpatient: Hospitalization	29	3
Inpatient: Surgery	4	0
Inpatient: Psychiatric	28	0
Outpatient: Procedure: Imaging	108	42
Outpatient: Procedure: Other	43	18
Outpatient: Newborn Care	3	0
Outpatient: Procedure: Infusion/Injection	8	2
Outpatient: Procedure: Surgery	2	0



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Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Anesthesiology	2	0	0	0
Cardiovascular Disease	11	3	1	0
Chiropractor	0	1	0	0
Craniofacial Surgery	2	0	2	0
Family Practice	19	7	0	0
Gastroenterology	3	2	0	0
General Surgery	1	0	0	0
Internal Medicine	7	2	0	0
Nephrology	1	0	0	0
Neurology	16	1	0	0
Neurosurgery	2	0	0	0
Nurse Practitioner	2	2	0	0
Obstetrics &Gynecology	5	0	2	0
Oncology	1	1	0	0
Ophthalmology	1	2	0	0
Oral/ Maxillofacial Surgery	2	0	1	0
Orthopedic Surgery	12	2	0	0
Other	1	0	1	0
Otolaryngologist (ENT)	7	1	0	0
Physical Medicine & Rehabilitation	6	1	0	0
Physical Therapist	1	3	0	0
Physician Assistant	1	0	0	0
Podiatry	3	4	2	0
Primary Care Physicians	0	1	0	0
Pulmonary Diseases	2	0	0	0
Rheumatology	0	0	1	0
Sports Medicine	18	8	0	0
Surgery-Neurology	1	0	0	0
Surgery-Orthopedic	26	5	0	0
Urgent Care	1	1	0	0
Urology	3	0	0	0



**Total Annual Preauthorization Requests, Approvals, and Denials by Service Type**

<b>Service Type</b>	<b>Approvals</b>	<b>Denials</b>
Inpatient: Procedure: Misc	1	0
Inpatient: Surgery – Pain Management	1	0
Outpatient: Procedure: Imaging	128	42
Outpatient: Procedure: Pain Management	0	1
Outpatient: Procedure: Physical Therapy	1	3
Outpatient: Procedure: Sleep Study	8	0
Outpatient: Procedure: Stress Test	4	1
Outpatient: Procedure: Surgery	17	0



## 2020 Preauthorization Statistics for Texas Plans with Utilization Management under Cigna

### Preauthorization Statistics by Provider Type and Specialty

Provider Type and Specialty	Approvals	Denials	Denials Overturned on Internal Appeal	Denials Overturned by an Independent Review Organization (IRO)
Cardiologist	9	0	0	0
Dermatology	2	2	0	0
Emergency Medicine	3	0	0	0
Emergency Medicine-Pediatric	1	0	0	0
Endocrinology	0	2	0	0
Family Medicine	12	7	0	0
Gastroenterology	5	3	0	0
Hematology	5	3	0	0
Imaging	0	1	0	0
Internal Medicine	4	3	0	0
Neurology	6	6	0	0
Neurosurgery	1	0	0	0
Nurse Practitioner	0	1	0	0
Oncology	4	1	0	0
Ophthalmology	4	0	0	0
Orthopedic Surgery	18	6	0	0
Otolaryngology (ENT)	8	2	0	0
Outpatient Clinic	2	2	0	0
Pain Management	8	7	0	0
Physical Medicine	1	0	0	0
Physical Medicine & Rehabilitation	2	4	0	0
Physician	21	10	0	0
Preventive Medicine	1	0	0	0
Pulmonary Diseases	1	0	0	0
Radiology – Diagnostic	0	1	0	0
Rehab Provider	0	4	0	0
Respiratory Therapy	3	3	0	0
Sports Medicine	1	0	0	0
Surgery, General	0	1	0	0
Surgery, Orthopedic	14	2	0	0
Urology	2	0	0	0



**Total Annual Preauthorization Requests, Approvals, and Denials by Service Type**

<b>Service Type</b>	<b>Approvals</b>	<b>Denials</b>
Outpatient: Procedure: Imaging	73	34
Outpatient: Procedure: Misc	1	1
Outpatient: Procedure: Pain Management	8	6
Outpatient: Procedure: Sleep Study	8	6
Outpatient: Procedure: Stress Test	7	0
Outpatient: Procedure: Supplies	6	3
Outpatient: Procedure: Surgery	16	5



# WELLFLEET

## 2019 Preauthorization Statistics for Texas Plans with Utilization Management under Cigna

### Preauthorization Statistics by Provider Type and Specialty

<b>Provider Type and Specialty</b>	<b>Approvals</b>	<b>Denials</b>	<b>Appeals Overturned</b>	<b>Denials Overturned by Independent Review Organization (IRO)</b>
PHYSICIAN, FAMILY MEDICINE	1	0	N/A	N/A
PAIN MANAGEMENT	1	0	N/A	N/A
SLEEP MEDICINE	1	0	N/A	N/A

### Total Annual Preauthorization Requests, Approvals, and Denials by Service Type

<b>Service Indication Type</b>	<b>Approvals</b>	<b>Denials</b>
OUTPATIENT, SLEEP STUDY	1	0
OUTPATIENT, OBSERVATION AND EVALUATION	1	0
OUTPATIENT, PROCEDURE FOR PAIN MANAGEMENT	1	0